

Deep Sleep Sounds

Official Policy Document

Refund & Cancellation Policy

Deep Sleep Sounds provides digital audio downloads.

Due to the nature of digital products, once payment has been successfully processed and the download link has been delivered, the product is considered supplied and cannot be returned.

Accordingly:

- No refunds will be issued once a digital product has been downloaded or accessed.
- Orders cannot be cancelled after payment confirmation.
- Refunds will only be considered in cases of duplicate payment or technical failure preventing delivery.

If you experience technical issues, please contact us within 7 days of purchase:

Email: support@deepsleepsounds.com

Where applicable, approved refunds will be processed back to the original payment method within 5–10 business days.